AUSTRALIAN INTERN WRITTEN EXAMINATION

Graduates of approved Australian and New Zealand pharmacy programs who hold provisional registration with the Pharmacy Board of Australia (PharmBA) or equivalent registration in New Zealand will be required to complete a number of steps before they can apply for general registration as a pharmacist in Australia or New Zealand. This includes successfully passing the Australian / New Zealand Intern Written Exam whilst they are completing a period of supervised practice (internship) through an accredited Intern Training Program (ITP). This requirement also applies to overseas qualified pharmacists.

Australian Pharmacy Council (APC) deliver the Australian Intern Written Examination in Australia on behalf of the PharmBA. The exam is used to assess an intern’s practical pharmacy competency and knowledge. Candidates may register to sit the exam if they have completed or will complete the required amount of PharmBA approved supervised practice hours by the date of the exam.

The Australian Intern Written Examination fee is currently A$ 676 per attempt.

Candidates should carefully review this information sheet in its entirety before registering for an exam.

1. YOU HAVE COMPLETED PharmBA’S REQUIRED AMOUNT OF SUPERVISED PRACTICE HOURS

You currently hold provisional registration with the PharmBA and you have, or will have completed, the approved amount of supervised practice hours by the date of the exam.
2. REGISTER AND SIT THE AUSTRALIAN INTERN WRITTEN EXAMINATION

- Check the exam dates and places page on the APC website for the exam schedules
- Sign-in the /create an account in the APC Candidate Portal and complete the online eligibility check
- Go to section 2. Click on 'Book an Exam' and commence the online registration. As part of the registration process, you will be requested to enter some basic information, such as; contact details, university, ITP, number of supervised practice hours.
- Special Needs Accommodation: If you have a special accommodation request, you will be required to upload your supporting documents in the APC Candidate Portal for further assessment. If your application is approved, APC will contact you with further information on how to complete the registration process
- Wait while the system is directing you to the Pearson VUE web site
- Select your test centre, date and time, and proceed to checkout
- Agree to Policies
- Submit order and review summary page
- Receive your confirmation email from Pearson VUE. Your seat has been temporarily reserved at this point in time
- Return to the APC website to make payment, the reservation will be cancelled if payment is not successfully made within 30 minutes
  Use a credit card (Mastercard or Visa) to pay the application fee which is currently A$ 676 per attempt
- If you do not complete this in time, you will be logged out and you will have to start the process again. Once payment has been made then your seat will be secured
- Receive the exam reminder: You will receive a reminder email approximately from APC 1 week before your exam date.
- Attend your exam venue and complete your exam.

3. RECEIVE YOUR RESULTS

- You or your nominated agent will receive an email from the APC approximately two weeks after the exam date with instructions on how to view/download the exam results in your Candidate Portal account.
- If you pass the exam, you can view/download your Results Certificate in your Candidate Portal account.
ADDITIONAL INFORMATION

AUSTRALIAN INTERN WRITTEN EXAMINATION ELIGIBILITY REQUIREMENTS
You may register to sit the Australian Intern Written Examination if you have completed the required amount of PharmBA approved supervised practice hours by the date of the exam.

Your exam registration will be verified by the PharmBA to confirm your eligibility. If you are ineligible to sit the Australian Intern Written Examination, you will receive an email notifying you about the cancellation of your exam and the exam fee refund arrangement. It is the candidate’s responsibility to ensure their eligibility to sit the exam, before submitting exam registration and making payment.

Candidates having any questions regarding their exam eligibility should contact the PharmBA direct. The APC also requires that candidates complete an online eligibility check in the APC Candidate Portal prior to commencement of registration.

APC CANDIDATE PORTAL ACCOUNTS
First Time Users: Create an account in the APC Candidate Portal and register for the exam.

Returning Users: Candidates who have previously set up an account in the APC Candidate Portal can sign-in with their existing username and password.

KAPS Candidates: Candidates who have previously set up an account in the APC Candidate Portal can sign-in with their existing username and password.

KAPS Candidates who do not have an existing Candidate Portal account: They need to contact the APC at exams@pharmacycouncil.org.au and provide the following information:

- Your full name
- Your date of birth (DD/MM/YYYY)
- Your APC reference number

Candidates will be sent log-in details upon confirmation of the above details.

All Candidates: If you have created an account in our Candidate Portal at any time and you are unable to log-in, please contact the APC at exams@pharmacycouncil.org.au to report the issue for resolution. Please do not attempt to create a new account with a different email address as one candidate is only allowed one account in the Candidate Portal.

PEARSON VUE ACCOUNTS
The APC candidate portal will automatically login you into a Pearson VUE account. No account creation is needed on the Pearson VUE web site.

EXAM DATES AND PLACES
You will be requested to select your examination details including venue, date, and time.

Please refer to the APC’s exam dates and places web page for details about where, when and what to bring for your exam.
FEES AND PAYMENT
The current exam fee of Intern Written Exam is A$ 676 per attempt.

Payment must be made by credit card (Visa or MasterCard) online. The APC does not accept any alternative forms of payment. You will have 30 minutes to complete payment.

Your credit card must be issued by a bank located in the same country that you are resident in. If it is not, the payment will be suspended, and you will not be able to complete the transaction. Please contact your financial institution if you require any advice relating to credit card payments.

A payment receipt will be sent to your nominated email address after completing payment.

Other fees and charges:
- A$ 70 - Exam Remark fee
- A$ 80 - Administration fee (for reprinting of APC official documents)
- A$ 450 - Appeal to the APC Appeals Panel
- A$ 900 - Appeal to Independent Appeals Committee

REFUNDS AND CANCELLATION
Please refer to the APC Refund of Fees for Exam Cancellation Guidelines for comprehensive information on the processes and procedures available to APC candidates wishing to withdraw from an exam. This policy is also applicable to candidates who may incur illness or personal circumstances that may prevent you from attempting the exam on the day.

SPECIAL NEEDS ACCOMMODATION
Special needs accommodation is the arrangement made by us to assist candidates who have physical or personal conditions that require support on the day of the exam.

If you have a condition that may affect your ability to take the exam, you should contact the APC at exams@pharmacycouncil.org.au and provide current supporting documentation from an appropriately qualified practitioner along with your request. The documentation will be used to verify a condition and provide relevant and useful information in assessing appropriate adjustments or accommodations. Your application will be reviewed, and you will be contacted if additional information is required from you.

If your request is approved, the APC will notify you by email.

It takes time for special needs accommodation requests to obtain approval. If you think you may require special needs accommodation, please contact the APC well in advance of the closing date of your exam registration.

Examples of special needs accommodations that we may be able to arrange for you are:
- additional time
- permission to leave the exam room for breaks
- permission for more leg room due to an injury

The APC is unable to facilitate any special needs accommodation requests after the exam registration closure date.
IDENTIFICATION DOCUMENTATION REQUIRED TO SIT THE EXAM

Please provide two identity documents (IDs) to enter the exam venue and sit the exam.

Primary ID
- International Passport
- Government issued national/country identity card (with photo)
- Government issued citizenship card (with photo)
- Australian/NZ driver’s licence

Secondary ID
- Debit (ATM) card
- Credit card
- Any form of ID on the primary list

Please refer to the APC exam dates and places page for information on the mandatory documents required to sit the Australian Intern Written Examination.

EXAM APPROACH AND DELIVERY

High-stakes exam development and delivery require the highest levels of security and accuracy.

In partnership with Pearson VUE, the APC delivers high-stakes pharmacy exams to thousands of candidates around the world.

Through regular subject-matter reviews and psychometric analysis, the APC ensures the reliability, defensibility and validity of its exams.

EXAM FORMAT

The Australian Intern Written Examination is a computerised examination delivered via Pearson VUE software.

The examination consists of 125 multiple choice questions, 115 scored questions and 10 (non-scored) pilot questions.

You are expected to complete all 125 questions.

Failure to complete all 125 scored questions in the examination may lead to insufficient information for a reliable determination of your competency.

Each question contains a stem, either a question phrase or short paragraph and four possible answers.

There is only one correct answer for each question.

The Pearson VUE software randomises the order of the questions. However, the questions in the Law and Ethics and Calculations content areas will always appear in the first 16 questions of each exam. Please note, there are no pilot questions in the either the Law and Ethics or Calculations content areas.

Candidates must complete the exam paper within 3 hours.
EXAM SUBJECT AREAS

The Australian Intern Written exam covers five content areas based on the National Competency Standards Framework for Pharmacists in Australia 2016.

The areas covered in the exam are:

- Law and Ethics
- Calculations
- Appropriate approaches to medication management and health promotion
- Implementation of medication management strategies and plans
- Monitoring and evaluation of medication management strategies and plans

EXAM QUESTION TYPES

Questions may either stand-alone or be associated with a patient profile.

Stand-alone questions are those questions that are self-contained. You will be given all the information required to answer the question in the stem.

Patient profile questions are two to five questions that are linked to content found in a patient record or profile. The patient profile will provide you with basic information about the patient (e.g. age, weight, allergies) and more detailed information like a presenting complaint(s), any test results and the medication history.

You should answer the patient questions within the context of the profile. The answer to a question in the profile will not be dependent upon correctly answering another question. You will be able to answer each question independently of the other profile questions.

PREPARING FOR THE EXAM

The below resources are available to support candidates with preparing for an exam:

- downloadable practice exam
- downloadable Guide for the Australian Intern Written Examination
- online tutorial to give you the chance to see the computer software used to deliver the exam

All resources are located on our exam resources page.

APC exams are set on the latest information available through relevant journals, publications and textbooks. It is up to the candidate to obtain the latest information. APC does not endorse any reference sources.
ITEMS PERMITTED / NOT PERMITTED IN THE ROOM
Candidates may undertake an exam in a room with candidates who are sitting other exams. These candidates may have different requirements/reference material restrictions.

Australian Intern Written Examination is an open-book exam.

Permitted Items:

- printed/hand written reference materials permitted for use by candidates in the exam. This means you are allowed to bring any preferred printed handwritten materials to the venue
- calculators: There are no restrictions on the type of calculators you can bring into the room. An online calculator will also be available during the exam.

Non-permitted Items:

- wrist watches, mobile phones, tablets or other electronic devices at your workstation
- pens/pencils: (an erasable marker and notepad will be provided)

EXAM RESULTS AND NEXT STEPS
You will be notified that results are available for download at your Candidate Portal account after marking is finished.

Results are posted approximately two weeks after the exam date.

APC releases its exam results as PASS or FAIL only. Interns must pass the Australian Intern Written Exam as a part of their Pharmacy Board of Australia (PharmBA) mandated intern year.

If you fail the exam, you will receive a results breakdown email. You are strongly advised to discuss your results with your preceptor, ITP Provider and any other members of your professional network.

PASS MARKS
You must achieve the following minimum pass marks to achieve an overall PASS for the Australian Intern Written Examination.

You must achieve both the overall pass mark and the minimum pass mark in each content area.

The overall pass mark is 65% or above.

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<thead>
<tr>
<th>CONTENT AREA</th>
<th>PASS MARK</th>
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<tbody>
<tr>
<td>Law and Ethics</td>
<td>63% or above</td>
</tr>
<tr>
<td>Calculations</td>
<td>63% or above</td>
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<tr>
<td>Appropriate approaches to medication management and health promotion</td>
<td>50% or above</td>
</tr>
<tr>
<td>Implementation of medication management strategies and plans</td>
<td>50% or above</td>
</tr>
<tr>
<td>Monitoring and evaluation of medication management strategies and plans</td>
<td>50% or above</td>
</tr>
</tbody>
</table>
The overall pass mark is calculated by taking the number of scored questions answered correctly and dividing by the total number of questions in the exam.

The content areas have differing total numbers of questions, so you cannot average your scores in the five content areas to reach your overall score.

Interns who fail the exam more than three times will be offered special counselling after the exam. The details of this counselling will be provided in the results email after the results are posted for that session.

If you cannot view your results in your Candidate Portal, please email the APC exams team at: exams@australianpharmacycouncil.org.au with your full name and date of birth.

**UPDATING YOUR CONTACT DETAILS**
Candidates are required to provide us with written notification of a change in contact details/address. The Change in Contact Details form must be signed to be valid.

**APPELLING A DECISION / REQUESTING AN EXAM REVIEW**
Please refer to the APC Appeals Policy for comprehensive information on the processes and procedures available to APC stakeholders wishing to appeal an APC decision, including applying for an exam review.

**CONTACT US**
APC Exams Team
Email: exams@pharmacycouncil.org.au
Phone: +61 2 6188 4288 – select 2 for the Exams Team

**OTHER USEFUL CONTACTS**
Pharmacy Board of Australia (PharmBA)
Web: www.pharmacyboard.gov.au
Phone: within Australia call 1300 419 495; from outside Australia call +61 3 9275 9009