Australian Pharmacy Council Ltd

Accreditation Standards for Pharmacy Programs in Australia and New Zealand Evidence Guide 2014



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Accreditation Standards for Pharmacy Programs in Australia and New Zealand Evidence Guide 2014

Preamble

This Evidence Guide should be used in conjunction with the Accreditation Standards for Pharmacy Degree Programs 2014 and the Pharmacy Degree Program Application for Accreditation when an application is being made for any one of the following:

- Accreditation of a Pharmacy School Bachelor or Masters program
- Re-accreditation of an accredited Pharmacy School, Bachelor or Masters program
- The above may also apply to articulated courses which ultimately lead to a pharmacy qualification.

The Evidence Guide comprises a checklist for documents that are required in the application. If information related to pharmacy is embedded in general University documents for example mission statements, strategic plans these are acceptable also and should be indicated on the checklist and noted or referenced to in the Standards. If information is supplied in another form, the location of the information must be made clear by cross-referencing. Missing documents will be requested upon advice of external reviewers and/or site evaluation teams or by the APC.

Note: during site visits University staff should not provide new or additional documents during interviews unless specifically requested by the site evaluation team and/or the APC Accreditation Officer. Also, unless it has been previously agreed there are to be no presentations made.

*Note: Consistent with the Accreditation Standards, the generic term 'School' is used throughout this document to describe the academic unit within a University with primary responsibility for the planning and delivery of the pharmacy degree program. The term may encompass disciplines, faculties, departments or other similar units in a University that meet the requirements of APC Accreditation Standard 1.

Stan	dard	Evidence Examples	
1	(Australia)	Written application	
	The University in which the School of Pharmacy operates holds current registration with the Tertiary Education Quality and Standards Agency (TEQSA) as a higher education provider in the Australian University category OR	 (Australia) Copy of written notification by TEQSA of determination on registration status, approval for self-accrediting authority (if applicable) and period of registration/authority granted 	
	(New Zealand)		
	The School of Pharmacy's qualifications are approved by Universities New Zealand quality assurance body, Committee on University Academic Programmes (CUAP), listed on the New Zealand Qualifications Framework (NZQF), and eligible for funding through the Tertiary Education Commission (TEC)	 (New Zealand) Copy of written notification from CUAP advising of approval granted and the period of approval Listing at <u>wwwnzqa.govt.nz</u> identifying the qualification at the University at an appropriate level, with status identified as 'current' Copy of written notification from TEC identifying eligibility for funding? 	
2	The School of Pharmacy is a clearly defined operational entity within the organisational, corporate and academic governance structures, and has systems of academic and administrative responsibility and accountability within the University	 Written application Chart depicting the University governance structure Statement of the primary responsibilities of the University's governing body (with particular note of consistency with code of best practice.¹) System of delegations for the discharge of responsibilities by the University's governing body to committees governing the activities of the School of Pharmacy SET visit Interviews with committee members from School of Pharmacy (with particular note of examples of responsibility and accountability for the activities of the School of Pharmacy) 	

¹ Voluntary code of best practice for the governance of Australian universities. At: http://www.universitiesaustralia.edu.au/resources/684/1328

The University governance structures facilitate
appropriate representation of the School of
Pharmacy on decision-making committees
within the University and establish the
functions/roles, authority and reporting
relationships of the committees at a School,
Faculty and/or University level

Written application

- Terms of reference for committees governing the School of Pharmacy (with particular note of involvement and role of members from the School of Pharmacy, authority for decision-making and reporting requirements)
- Meeting schedule and the minutes of meetings for committees governing the School of Pharmacy (with particular note of frequency of activity and ability to influence outcomes)

SET visit

- Interviews with committee members from School of Pharmacy (with particular note of examples of influence over the activities of the School of Pharmacy, e.g. external teaching delivery and input to curricula)
- Interviews with the designated leader and senior staff members of the School of Pharmacy (with particular note of examples where influence over the activities of the School of Pharmacy have been achieved)

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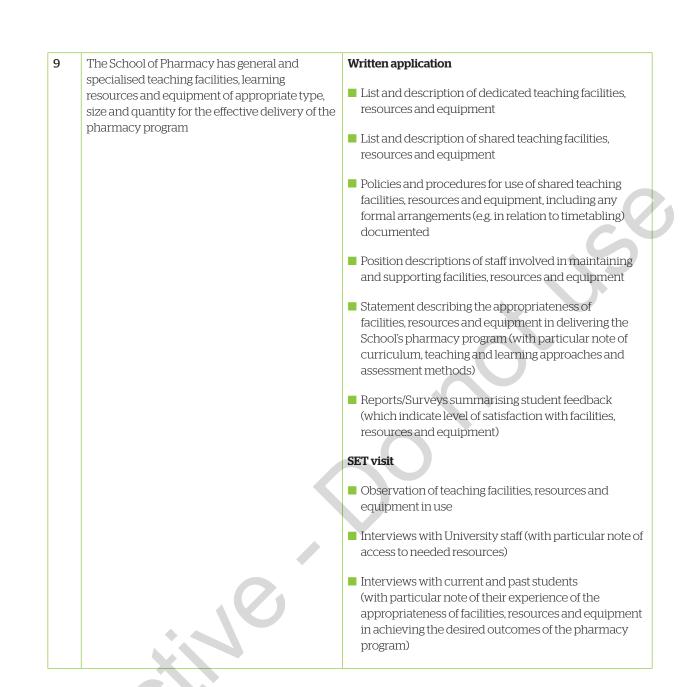
4	The School of Pharmacy has an operational plan which is aligned to deliver the objectives	Written application
	of the University's strategic plan and which specifies the School's mission, objectives and	The University's strategic plan and statement of educational philosophy
	key performance indicators/targets against which performance and achievements are regularly measured	The School of Pharmacy's mission statement, operational plan and key performance indicators (with particular note of alignment with University's strategic plan and educational philosophy)
		Terms of reference of committees overseeing the implementation of the operational plan (with particular note of members, authority for decision- making and reporting requirements)
		Meeting schedule and the minutes of meetings for committees overseeing the implementation of the operational plan (with particular note of frequency of activity, monitoring against the operational plan and review of achievement against key performance indicators)
		Position descriptions of staff members responsible for the implementation of the operational plan
		Achievement against key performance indicators
		SET visit
		Interviews with committee members (with particular note of their experience and examples where development and delivery of the School's operational plan has been influenced)
		Interviews with the designated leader and staff members responsible for the implementation of the operational plan (with particular note of examples of links between the educational philosophy, mission statement and operational plan with the activity of the School of Pharmacy, and effectiveness of the committees utilised to oversee the implementation of the operational plan). Interviews with academics and sessional staff (with particular note of awareness of the educational philosophy, key performance indicators and achievement against these)
5		 Interviews with current and past students (with particular note of their experience and the alignment with the educational philosophy and the School's achievement against key performance indicators)



6	The School of Pharmacy has designated authority and autonomy within the University	Written application
	to design, develop, deliver and evaluate their pharmacy program	Chart depicting the committees and key individuals influencing the design, development, delivery and evaluation of the pharmacy program
		 Terms of reference of committees influencing the design, development, delivery and evaluation of the pharmacy program (with particular note of members, authority for decision-making and reporting requirements)
		Meeting schedule and the minutes of meetings for committees influencing the design, development, delivery and evaluation of the pharmacy program (with particular note of frequency of activity and achievement of implementation of recommendations)
		Position descriptions of key individuals influencing the design, development, delivery and evaluation of the pharmacy program
		Resumes of key individuals influencing the design, development, delivery and evaluation of the pharmacy program
		SET visit
		Interviews with committee members (with particular note of their experience and examples where design, development, delivery and evaluation of the pharmacy program has been influenced, as well as the sustainability of the structures in place)
	i Je	Interviews with the designated leader and key individuals responsible for the design, development, delivery and evaluation of the pharmacy program (with particular note of their experience and examples where design, development, delivery and evaluation of the pharmacy program has been influenced, as well as the sustainability of the structures in place)

7	The School of Pharmacy has active and ongoing	Written application
	partnerships or associations with relevant professional, government, health, indigenous and community agencies through which matters of mutual interest are progressed.	Chart depicting committees by which individuals and organisations external to the University contribute to the pharmacy program
	Formal relationships exist with health care providers, practitioners and services to facilitate access to appropriate experiential placements	 Terms of reference of committees (with particular note of members)
		Meeting schedule and the minutes of meetings for committees (with particular note of frequency of activity and achievement of implementation of recommendations)
		Position descriptions and resumes of staff with responsibility for engaging with external individuals and bodies and maintaining effective partnerships
		Copies of signed agreements with health care providers, practitioners and services
		Positions descriptions for conjoint positions
		 Descriptions of research collaborations with individuals and organisations external to the University (including health care providers, practitioners and services)
		List of University staff representation on relevant committees external to the University
		SET visit
		Interviews with committee members, external individuals and representatives of external bodies (with particular note of their experience of the effectiveness by which they have been engaged in the pharmacy program and examples of effective collaborations)
		Interviews with current and past students (with particular note of their experience of the relationship between the University and health care providers, practitioners and services)
	3	Interviews with individuals holding conjoint positions (with particular note of their contribution to progressing matters of mutual interest and the achievements in the role)
		Interviews with University staff (with particular note of their contribution to committees external to the University and the matters of mutual interest progressed)

8	There are clearly defined mechanisms by	Written application
	which the Head of School can secure and be accountable for the financial resources necessary to ensure the effective operation of	Organisational chart identifying the designated leader for the School of Pharmacy
	the School and its pharmacy program	Position description for the designated leader (with particular note of delegated financial responsibility and accountability)
		 Policies identifying financial delegations (including management of research accounts)
		Mechanisms for receiving funding (with particular note of process for bids, timeframes for planning, requirements for development of business cases, process for capital expenditure, and scope to access discretionary funds)
		Statement identifying proportion of student income received by School of Pharmacy per EFTSL, with an explanation of how this proportion is determined
		Statement identifying proportion of student income apportioned to centrally provided services and shared facilities per EFTSL and a description of services/ facilities provided
		Financial statement (with particular note of sources of income for the School that cross-subsidise student income and the proportion by which they contribute, the proportion of expenditure for areas of expenditure, investment in capital)
		Budget for School of Pharmacy (with particular note of sources of income for the School that cross-subsidise student income and the proportion by which they contribute, the proportion of expenditure allocated to particular areas, investment in capital and key sensitivities)
		SET visit
	3	Interviews with the designated leader and key individuals responsible for financial resources and the operation of the School and its pharmacy program (with particular note of satisfaction with proportion allocated to the School, satisfaction with the centrally provided services and shared facilities for the \$ amount apportioned, flexibility to re-assign funds



10	The School of Pharmacy has a planned	Written application
	approach for the review of facilities, resources and support infrastructure to accord with significant program changes and to inform	 Policies and procedures for maintenance of facilities, resources and equipment
	future needs and facilitate the requisite forward planning	Chart depicting the committees and key individuals influencing the design, development, delivery and evaluation of the pharmacy program
		Terms of reference of committees influencing the design, development, delivery and evaluation of the pharmacy program (with particular note of authority for decision making in relation to infrastructure needs)
		Meeting schedule and the minutes of meetings for committees influencing the design, development, delivery and evaluation of the pharmacy program (with particular note of frequency of activity and achievement of implementation of infrastructure recommendations)
		Position descriptions of key individuals influencing the design, development, delivery and evaluation of the pharmacy program (with particular note to delegations for implementing recommended changes to infrastructure)
		Infrastructure plan (with particular note of consistency between planned changes to pharmacy program, the facilities, resources and equipment required to deliver the pharmacy program, the maintenance and support staff required, and the budgetary considerations of such changes)
		SET visit
	8	Interviews with University staff (with particular note of 'wish list' for facilities, resources and equipment in the next 5 years)
		 Interviews with current and past students (with particular note of 'wish list' for facilities, resources and equipment in the next 5 years)
	0	Interviews with the designated leader and key individuals responsible for the operation of the School and its pharmacy program (with particular note to consistency between planned changes to pharmacy program, the facilities, resources and equipment required to deliver the pharmacy program, the maintenance and support staff required, and the budgetary considerations of such changes)

- 11
- The School of Pharmacy has an academic staff complement that ensures an appropriate level of expertise in the pharmaceutical sciences, pharmacotherapeutics and pharmacy practice to:
 - effectively develop, deliver and evaluate the pharmacy program;
 - provide for timely access and interaction with students as individuals or small groups; and
 - achieve a balance between teaching, administration, research/scholarship and clinical/professional practice by the academic staff

Written application

- Chart depicting academic staff positions (with particular note of staff ratios horizontally (across subjects) and vertically (senior/mid/junior))
- Position descriptions for the different position types/ levels
- List of academic staff positions, identifying:
 - employment status (permanent/contract, internal/ external to School)
 - full-time equivalence apportioned to the School
 - proportion of this time 'protected' or allocated for teaching vs administration vs research/scholarship vs clinical/professional practice
 - person holding position, qualifications, professional registrations and areas of expertise
 - areas of responsibility in the pharmacy program curriculum in relation to teaching and learning
 - research activity for past 5 years
 - publications/conference presentations for past 5 years
- Copy of enterprise agreement
- Reports/Surveys summarising student feedback (which indicate level of satisfaction with academic staff)

- Interviews with academic staff (with particular note of satisfaction with being able to 'protect' time for teaching vs administration vs research/scholarship vs clinical/professional practice, how access for student consultations is managed both as individuals and in small groups, and how challenges in balancing workload are managed/resolved through reporting structures)
- Interviews with current and past students (with particular note of satisfaction with quality of academic staff and access for consultations both as individuals and in small groups)
- Interviews with the designated leader and key individuals responsible for the operation of the School and its pharmacy program (with particular note of how staff contribute to the development, delivery and evaluation of the pharmacy program,

12	The School of Pharmacy clearly defines and	Written application
	regularly reviews the reciprocal responsibilities that exist between the School and part-time or sessional contributors to the program	Position descriptions for the different part-time or sessional contributors to the program
	Secondaria Socialia acore co are program	 List of part-time or sessional contributors, identifying:
		- person holding position, qualifications, professional registrations and areas of expertise
		- areas of responsibility in the pharmacy program curriculum in relation to teaching and learning
		Copy of employment contract used
		Policies and procedures relating to induction, support provided and quality assurance of contribution
		 Reports/Surveys summarising student feedback (which indicate level of satisfaction with part-time or sessional contributors)
		SET visit
		Interviews with part-time or sessional contributors (with particular note of their awareness of learning outcomes for the pharmacy program, awareness of policies and procedures relating to their contribution to the pharmacy program, induction and guidance provided by the School, and feedback provided in relation to their contribution)
	.0,1	 Interviews with academic staff (with particular note of interactions with part-time or sessional contributors in preparing, guiding and evaluating their contribution to the program)
		Interviews with current and past students (with particular note of satisfaction with quality of part-time or sessional contributors to the program)

13	The School of Pharmacy actively encourages contribution to program delivery in Australia by Aboriginal and Torres Strait Islander people, and in New Zealand by Mãori	 Written application Statement identifying approaches to encourage contribution to program delivery in Australia by Aboriginal and Torres Strait Islander people, and in New Zealand by Māori Where applicable, list of any Aboriginal and Torres Strait Islander or Māori people who contribute to the pharmacy program, identifying: person holding position and background/experience areas of responsibility in the pharmacy program curriculum in relation to teaching and learning Where applicable, experiential learning or placement activities that involve contribution by Aboriginal and Torres Strait Islander or Māori people
14	The School of Pharmacy actively promotes and supports research and scholarship	 Written application List of academic staff positions, identifying: person holding position, qualifications, professional registrations and areas of expertise (with particular
		 note of experience sufficient to lead and supervise research) proportion of time 'protected' or allocated for teaching vs administration vs research/scholarship vs clinical/ professional practice research activity for past 5 years publications/conference presentations for past 5 years
		 Policies and procedures relating to sabbatical leave provisions Success rates in receiving grants for research Policies and procedures for mentoring junior staff in research
	0	SET visit Interviews with academic staff (with particular)
		note of research activity for both junior and senior staff, satisfaction with being able to 'protect' time for research/scholarship, satisfaction with supervision and mentoring)



All staff are regularly provided with feedback on their performance through formal performance planning, development and review processes and are encouraged and supported to undertake professional development activities relevant to their roles within the School of Pharmacy

Written application

- Policies and procedures relating to performance review and development of staff
- Grants/awards offered to encourage excellence in teaching and learning and research

- Interviews with staff (with particular note of experience with performance review process, and professional development opportunities offered/ undertaken and how these relate to the pharmacy program)
- Interviews with the designated leader and key individuals responsible for the operation of the School and its pharmacy program (with particular note of experience with performance review process, professional development opportunities offered to/ accepted by staff, and the relationship of these with recent or planned changes to the pharmacy program, e.g. in content, delivery or assessment approaches)

17	The School of Pharmacy has responsibility and	Written application
	authority for curriculum design and evaluation	Delegations policy for course approval within the
	and has established mechanisms for doing so	University
		Chart depicting the committees and key individuals
		influencing curriculum design and evaluation (with
		particular note of influence from the School on parts of
		the program developed and delivered externally to the School, e.g. service taught units)
		 Terms of reference of committees influencing curriculum
		design and evaluation (with particular note of members,
		authority for decision-making and reporting requirements whether internal/external to School)
		Meeting schedule and the minutes of meetings for
		committees influencing curriculum design and evaluation (with particular note of frequency of activity and
		achievement of implementation of recommendations)
		Policies and procedures relating to the roles and reasonabilities of the Decod of Examiners (with particular
		responsibilities of the Board of Examiners (with particular note of parts of the program assessed externally to the
		School, e.g. service-taught units)
		SET visit
		Interviews with committee members (with particular note
		of the awareness of curriculum design, satisfaction with
		the process for curriculum design and evaluation, and their experience and examples where curriculum design
		has been influenced)
		Interviews with the designated leader and key individuals
		responsible for curriculum design and evaluation
		(with particular note of the awareness and satisfaction
		with the process for curriculum design and evaluation,
	•	satisfaction with School's control of /influence with service
		taught units, and their experience and examples where curriculum design has been influenced)
		■ Interviews with academic staff (with particular note of
		the awareness of curriculum design, satisfaction with the process for curriculum design and evaluation, and their
		experience and examples where curriculum design has
	\mathcal{O}	been influenced)
\checkmark		Interviews with current and past students (with particular note of awareness of curriculum design satisfaction with
		note of awareness of curriculum design, satisfaction with integration of service taught units into pharmacy program
		and mechanisms for providing feedback)
		integration of service taught units into pharmacy and mechanisms for providing feedback)



Written application

- Documented processes for review of curriculum content, delivery and evaluation and student assessment methods, identifying collaborative efforts between Schools/disciplines/course units and review by external academics
- Chart depicting the committees and individuals reviewing curriculum content, delivery and evaluation and student assessment methods
- List of people undertaking review of curriculum content, delivery and evaluation and student assessment methods, including:
 - employment status (e.g. permanent/contract, internal/ external to School, adjunct appointments)
 - qualifications, professional registrations and areas of expertise relating to subject matter and education
 - areas of responsibility in reviewing the curriculum
- Terms of reference of committees involved in reviewing curriculum content, delivery and evaluation and student assessment methods (with particular note of involvement of stakeholders, including students)
- Guidelines for committees advising on the review of curriculum content, delivery and evaluation and student assessment methods
- Meeting schedule and the minutes of meetings for committees reviewing curriculum content, delivery and evaluation and student assessment methods (with particular note of frequency of activity and achievement of implementation of recommendations)

- Interviews with people undertaking the review of curriculum content, delivery and evaluation and student assessment methods (with particular note of own expertise, stakeholder guidance and support, and success of collaborative efforts)
- Interviews with committee members (with particular note of their satisfaction with the process and success of collaborative efforts)
- Interviews with the designated leader and key individuals responsible for the review of curriculum content, delivery and evaluation and student assessment methods (with particular note of extent of stakeholder engagement in the process and examples of collaborative efforts)
- Interviews with current and past students (with particular note of awareness of mechanisms for providing input into the review of curriculum content, delivery and evaluation and student assessment methods)

Cultural competence and cultural sensitivity
are fostered through embedded curriculum
content that enables students to develop
an appreciation of and respect for cultural
diversity, and specifically addresses the health
and wellbeing of Aboriginal and Torres Strait
Islander people in Australia and Mãori in New
Zealand

Written application

- Curriculum map and unit outlines
- Statement describing how this is achieved

SET visit

Interviews with current and past students (with particular note of awareness of how cultural competency and cultural sensitivity are fostered within the pharmacy program)



- The School applies a variety of teaching and learning approaches to stimulate student engagement and to enhance student learning
 Curriculum map and unit outlines (with particular note of rationale for teaching methods in achieving identified unit learning objectives and the learning outcomes for the program)
 - Reports/Surveys summarising student feedback (which indicate level of satisfaction with teaching and learning approaches in achieving unit learning objectives and the program learning outcomes)
 - Statement identifying professional development opportunities offered in relation to teaching and learning approaches used in the program
 - TEQSA evaluation

- Interviews with staff (with particular note of professional development opportunities offered/ undertaken in relation to teaching and learning approaches used in the program)
- Interviews with current and past students (with particular note of satisfaction with the teaching and learning approaches in achieving unit learning objectives and the program learning outcomes)





24	The School of Pharmacy has clearly	Written application
	documented procedures for management of experiential placements that safeguards	List of staff positions (academic, part-time and
	students and health care consumers	sessional) involved in development, delivery and
	students and health care consumers	assessment of experiential learning and placement
		program, identifying:
		- person holding position, qualifications, role
		Copy of placement contract (with particular note of
		legal responsibilities of the respective parties)
		Copies of materials provided to students (with
		particular note of the procedures to follow to address
		any concerns about the safety of consumers arising
		from the placement, concerns about the care provided or the conduct of clinical educators)
		 Copies of materials provided to preceptors to support
		them achieve the desired learning outcomes for the
		experiential learning and placement program (with
		particular note of procedures to follow to address any
		concerns about the safety of consumers arising from
		the placement, concerns about the care provided or
		the conduct of the student)
		SET visit
		Interviews with staff (with particular note of
		experiences where a student or preceptor has
		concerns about the safety of consumers arising from
		the placement, concerns about the care provided or the conduct of clinical educators or the student)
		Interviews with current and past students (with
		particular note of experiences where the student
		has had concerns about the safety of consumers
		arising from the placement, concerns about the care provided or the conduct of clinical educators, and the
		awareness of the procedures to follow)
		Interviews with preceptors (with particular note of experiences where the preceptor has had concerns
		about the safety of consumers arising from the
		placement, concerns about the care provided or the
		conduct of the student, and their awareness of the
		procedures to follow)
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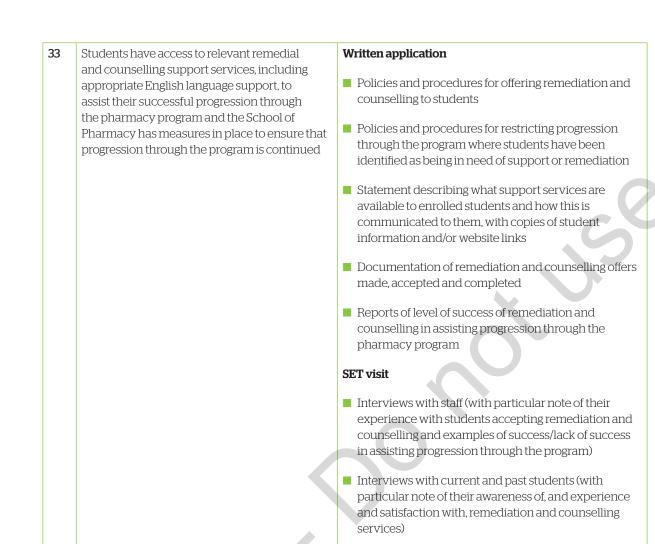
25	The pharmacy program produces graduates	Written application
	who have the graduate attributes of the University and the knowledge, skills and attitudes necessary to commence supervised practice as an intern pharmacist	Learning outcomes and graduate attributes for the program (with particular note of the rationale for ensuring graduates produced are able to commence supervised practice as an intern pharmacist, and how the outcomes comply with the AQF)
		Curriculum map and unit outlines (with particular note of depth and breadth of the curriculum content in achieving the learning outcomes for the program, timing within program that specific attributes are assessed)
		SET visit
		Interviews with staff (with particular note of timing of components within the program e.g. confidentiality and privacy prior to placements, professional behaviour, how student experiences of unprofessional behaviour in the profession are responded to)
		Interviews with current and past students (with particular note of understanding of the learning outcomes and how the curriculum is composed to contribute to achieving this)

26	The School of Pharmacy uses a range of assessment methods that are appropriate to the	Written application
	outcomes of the program	Learning outcomes and graduate attributes for the program (with particular note of the knowledge, skills and attributes that would need to be assessed to demonstrate achieving these)
		Curriculum map, unit outlines and assessment map (with particular note of the context of the assessment, the link between the learning outcomes for a unit and the assessment method used)
		Policies and procedures relating to the development and delivery of assessments
		Copies of different types of assessments (with particular note of their appropriateness for assessing knowledge vs skills vs professional attributes for the learning outcomes identified, intra and inter validation)
		Policies and procedures relating to the roles and responsibilities of the Board of Examiners (with particular note of parts of the program assessed externally to the School, e.g. service taught units, management of appeals, movement of students between grades)
		SET visit
		Interviews with staff (with particular note of examples of how policies and procedures relating to assessment have been implemented, how professionalism and 'fit to practice' concepts are assessed)
		Interviews with current and past students (with understanding of the link between assessments and the learning outcomes for units)

27	The School of Pharmacy has policies and procedural controls that involve external	Written application
	assessment or moderation to assure integrity, reliability, fairness and transparency in the	Policies and procedures relating to the development and delivery of assessments
	assessment of students	 Statement describing the external assessment and moderation approaches used (with particular note of their purpose e.g. benchmarking or CQI, their appropriateness for the assessment method, the schedule/timing by which external assessment and moderation is conducted within the program, how the results of such approaches are reviewed) Report summarising the outcomes of external assessment and moderation, as provided to the relevant committees SET visit Interviews with staff (with particular note of examples of how external assessment and moderation has been undertaken and changes that have been implemented as a regult)
28	The School of Pharmacy has clearly	as a result) Written application
	documented and regularly reviewed eligibility or admission criteria and policies which are applied consistently, equitably and fairly	Policies identifying eligibility and admission criteria, including those relating to entrance score, affirmative action policies, AHPRA/PBA reporting requirements on admission, disabilities and ability to register and practice, and commitment for experiential placement requirements
	.0,	 Procedures for applying eligibility or admission criteria, including application form (with particular note of procedural fairness)
		Statement describing review process for eligibility and admission criteria and related policies and procedures
		SET visit
	20	Interviews with staff (with particular note of experiences in applying eligibility or admission criteria, and the extent to which they believe the criteria are sufficient for ensuring students can effectively cope with the academic rigour of the pharmacy program)
		Interviews with current and past students (with particular note of their awareness of the eligibility and admission criteria, their belief that this was applied fairly, and the extent to which it was at a level that allowed them to effectively cope with the academic rigour of the pharmacy program)

 the accreditation status of the course; student groups for whom defined affirmative action policies exist; specific academic entry requirements and arrangements by which advanced standing 	Policies identifying eligibility and admission criteria, including those relating to entrance score, affirmative action policies, AHPRA/PBA reporting requirements on admission, disabilities and ability to register and practice, police checks, vaccinations and commitment
 arrangements by which advanced standing may be granted; English language proficiency requirements; criteria to be met for right of entry to experiential placement sites; and PBA registration standards (e.g. criminal history and English language skills) 	 required for experiential placements Procedures for applying eligibility and admission criteria, including application form Statement describing how eligibility and admission criteria is communicated to potential students, with copies of communication (e.g. course guides, website links) SET visit
	Interviews with current and past students (with particular note of their satisfaction with the information provided prior to applying for admission in preparing them for undertaking the pharmacy program, register and practice)
The School of Pharmacy ensures that students seeking admission who have not completed their secondary education in English or earlier prerequisite tertiary studies in English, have demonstrated English language of a proficiency to undertake the program	 Written application Documented standard for English language proficiency required for undertaking the pharmacy program, register and practice Policies and procedures for assessing English language proficiency, including written and verbal communication, and numeracy and literacy
	 SET visit Interviews with staff and preceptors (with particular note of their satisfaction that the standard of English language proficiency is sufficient for students to effectively cope with the communication requirements of the pharmacy program and placements)
	 criteria to be met for right of entry to experiential placement sites; and PBA registration standards (e.g. criminal history and English language skills) The School of Pharmacy ensures that students seeking admission who have not completed their secondary education in English or earlier prerequisite tertiary studies in English, have demonstrated English language of a proficiency

	Enrolling students are provided with an	Written application
	orientation to the School/University and its	Statement describing what information is provided to
	facilities, and information about:	Statement describing what information is provided to
	program objectives, structure and delivery;	enrolled students and how this is communicated, with copies of and/or website links to:
	policies and procedures relevant to	- Orientation week program
	academic assessment and progression, student obligations, conduct and access to resources/facilities; and	- Course handbook (with particular note of program objectives, structure, delivery)
	available student support services	- Policies and procedures relating to assessment and progression, student conduct and access to resources, facilities and support services
		SET visit
		Interviews with current and past students (with
		particular note of their awareness of pharmacy
		program and University requirements, awareness of
		student support services)
32	The School of Pharmacy has processes in place	Written application
	for the early identification of students in need of	
	support or remediation	Policies and procedures relating to identifying
		students in need of support or remediation, including
		use of assessment/course mapping, communication of
		mentor/tutor programs available
		SET visit
		Interviews with staff (with particular note of their
		experience and examples of identifying students in
		need of support or remediation)
		Interviews with current and past students (with
		particular note of their awareness of pharmacy
		student support services)
		program and University requirements, awarenes student support services)



34	The School of Pharmacy actively promotes the engagement and involvement of students in	Written application
	the governance and curriculum management processes of the School	Statement describing opportunities for student involvement in governance and curriculum management, including copies of how this is communicated to students (e.g. through course
		handbook, web address link)
		Statement describing examples of student involvement in governance and curriculum management
		Chart depicting the committees governing the School and involved in development, delivery and assessment of the curriculum
		 Terms of reference of committees involved in development, delivery and assessment of curriculum (with particular note of involvement of students)
		Meeting schedule and the minutes of meetings for committees with student involvement (with particular note of frequency of activity and achievement of implementation of recommendations)
		Reports/Surveys summarising student feedback (which indicate level of satisfaction with teaching and learning approaches in achieving unit learning objectives and the program learning outcomes)
		SET visit
	0.1	 Interviews with staff (with particular note of examples of engagement with students and where feedback has been actioned)
		Interviews with current and past students (with particular note of awareness of opportunities to contribute to the governance and curriculum
		management processes, examples of engagement in the governance of the School and curriculum management, and examples where feedback has beer actioned)
	0	



36	The School of Pharmacy has a documented risk management plan for assuring continuity of program delivery	 Written application Copy of the School's risk management plan and mitigation strategies (with particular note of attention to the areas of staff, students, facilities, funding and environment, and consideration of risk rankings based on consequences and likelihood) Copy of the School's budget (with particular note of sources of funding, and reliance on particular sources such as research)
		Induction process for new staff members (with particular note of the manner in which they are prepared and supported in continuing the delivery of the program)
		SET visit
		 Interviews with the designated leader and key individuals (with particular note of identified areas of risk and how they are being managed)

Document checklist

This list is to be used only to indicate that the documents have been included in the application. The documents listed in the checklist are drawn from the Accreditation Standards Evidence Guide and are intended to guide programs in considering documentary evidence that may be supplied as part of the application. They are not intended to be exhaustive. Applicants are encouraged to carefully consider the inclusion of evidence that most appropriately demonstrates compliance against the Standard. Where a single piece of evidence is provided against multiple standards please ensure that it is cross referenced within the body of the application.

Please note that where pharmacy related information is also located in University wide documents indicate this by ticking both columns of the checklist. Actual referral to all documents should be noted in the relevant response section for each Standard in Part IV of this form. Return the checklist with the Application for Accreditation.

Where other documentation is supplied as evidence, please provide information regarding that evidence in the checklist

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Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 3	Terms of reference for committees governing the School of Pharmacy	0	0	Ο
	Meeting schedule and the minutes of meetings for committees governing the School of Pharmacy	Ο	0	0
	Other:	Ο	Ο	
Standard 4	The University's strategic plan and statement of educational philosophy	0	0	0
	The School of Pharmacy's mission statement, operational plan and key performance indicators	Ο	0	0
	Terms of reference of committees overseeing the implementation of the operational plan	0	0	0
	Meeting schedule and the minutes of meetings for committees overseeing the implementation of the operational plan	0	0	Ο
	Position descriptions of staff members responsible for the implementation of the operational plan	0	0	Ο
	Achievement against key performance indicators	0	0	0
	Other:	0	0	
Standard 5	Organisational chart identifying the designated			
Standard 5	leader	0	0	0
	Position description for the designated leader	0	0	Ο
	Position descriptions for other relevant leaders where the pharmacy degree program is within a structure linked closely with other academic units and where other leaders have influence over its development and delivery	Ο	0	0
	Resume of appointed designated leader	Ο	Ο	Ο
	Other:	0	0	
Standard 6	Chart depicting the committees and key individuals influencing the design, development, delivery and evaluation of the pharmacy program	Ο	0	0
	Terms of reference of committees influencing the design, development, delivery and evaluation of the pharmacy program	0	Ο	Ο

Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
	Meeting schedule and the minutes of meetings for committees influencing the design, development, delivery and evaluation of the pharmacy program	0	Ο	Ο
	Position descriptions of key individuals influencing the design, development, delivery and evaluation of the pharmacy program	Ο	0	0
	Resumes of key individuals influencing the design, development, delivery and evaluation of the pharmacy program	Ο	0	0
	Other:	0	0	
Standard 7	Chart depicting committees by which individuals and organisations external to the University contribute to the pharmacy program	0	0	Ο
	Terms of reference of committees	0	0	Ο
	Meeting schedule and the minutes of meetings for committees	Ο	0	0
	Position descriptions and resumes of staff with responsibility for engaging with external individuals and bodies and maintaining effective partnerships	Ο	0	0
	Copies of signed agreements with health care providers, practitioners and services	Ο	0	0
\square	Positions descriptions for conjoint positions	0	0	0
<u> </u>	Descriptions of research collaborations with individuals and organisations external to the University	Ο	0	Ο
	List of University staff representation on relevant committees external to the University	0	0	Ο
	Other:	0	0	

Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 8	Organisational chart identifying the designated leader for the School of Pharmacy	0	0	0
	Position description for the designated leader	0	0	0
	Policies identifying financial delegations	0	0	0
	Mechanisms for receiving funding	0	0	0
	Statement identifying proportion of student income received by School of Pharmacy per EFTSL, with an explanation of how this proportion is determined.	0	0	60
	Statement identifying proportion of student income apportioned to centrally provided services and shared facilities per EFTSL and a description of services/facilities provided	0	0	0
	Financial statement	0	0	0
	Budget for School of Pharmacy	0	0	0
	Other:	0	0	
Standard 9	List and description of dedicated teaching facilities, resources and equipment	Ο	Ο	Ο
	List and description of shared teaching facilities, resources and equipment	Ο	Ο	0
	Policies and procedures for use of shared teaching facilities, resources and equipment, including any formal arrangements documented	0	Ο	Ο
	Position descriptions of staff involved in maintaining and supporting facilities, resources and equipment	0	Ο	Ο
	Statement describing the appropriateness of facilities, resources and equipment in delivering the School's pharmacy program	0	О	0
	Reports/Surveys summarising student feedback	0	0	Ο
	Other:	0	0	

Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 10	Policies and procedures for maintenance of facilities, resources and equipment	0	0	Ο
	Chart depicting the committees and key individuals influencing the design, development, delivery and evaluation of the pharmacy program	Ο	О	0
	Terms of reference of committees influencing the design, development, delivery and evaluation of the pharmacy program	Ο	О	0
	Meeting schedule and the minutes of meetings for committees influencing the design, development, delivery and evaluation of the pharmacy program	0	0	0
	Position descriptions of key individuals influencing the design, development, delivery and evaluation of the pharmacy program	0	0	0
	Infrastructure plan	0	0	Ο
	Other:	0	0	
Standard 11	Chart depicting academic staff positions	0	0	Ο
	Position descriptions for the different position types/levels	0	0	0
	List of academic staff positions, identifying:			
	employment status			
	■ full time equivalence apportioned to the School			
	proportion of this time 'protected' or allocated for teaching vs administration vs research/ scholarship vs clinical/professional practice			
	person holding position, qualifications, professional registrations and areas of expertise	Ο	Ο	Ο
	areas of responsibility in the pharmacy program curriculum in relation to teaching and learning			
	research activity for past 5 years			
~~~	publications/conference presentations for past 5 years			
	Copy of enterprise agreement	Ο	0	Ο
•	Reports/Surveys summarising student feedback	0	0	Ο
	Other:	0	0	

	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 12	Position descriptions for the different part-time or sessional contributors to the program	0	0	0
	List of part-time or sessional contributors, identifying:			
	person holding position, qualifications, professional registrations and areas of expertise	0	Ο	0
	areas of responsibility in the pharmacy program curriculum in relation to teaching and learning			6
	Copy of employment contract used	0	0	0
	Policies and procedures relating to induction, support provided and quality assurance of contribution	0	0	0
	Reports/Surveys summarising student feedback	0	0	0
	Other:	0	0	
Standard 13	Statement identifying approaches to encourage contribution to program delivery in Australia by Aboriginal and Torres Strait Islander people, and in New Zealand by Mãori	ο	Ο	0
Standard 13	contribution to program delivery in Australia by Aboriginal and Torres Strait Islander people, and in	0	0	0
Standard 13	<ul> <li>contribution to program delivery in Australia by Aboriginal and Torres Strait Islander people, and in New Zealand by Mãori</li> <li>Where applicable, list of any Aboriginal and Torres Strait Islander or Mãori people who contribute to the pharmacy program, identifying:</li> <li>person holding position and background/</li> </ul>			
Standard 13	<ul> <li>contribution to program delivery in Australia by Aboriginal and Torres Strait Islander people, and in New Zealand by Mãori</li> <li>Where applicable, list of any Aboriginal and Torres Strait Islander or Mãori people who contribute to the pharmacy program, identifying:</li> <li>person holding position and background/ experience</li> <li>areas of responsibility in the pharmacy program</li> </ul>			

Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 14	List of academic staff positions, identifying:			
	■ person holding position, qualifications, professional registrations and areas of expertise			
	proportion of time 'protected' or allocated for teaching vs administration vs. research/ scholarship vs clinical/professional practice	Ο	Ο	0
	■ research activity for past 5 years			5
	publications/conference presentations for past 5 years			
	Policies and procedures relating to sabbatical leave provisions	0	0	0
	Success rates in receiving grants for research	0	0	Ο
	Policies and procedures for mentoring junior staff in research	0	0	Ο
	Other:	0	0	
Standard 15	Chart depicting administrative and professional staff positions	Ο	0	Ο
	Position descriptions for the different positions	Ο	0	Ο
	List of administrative and professional staff positions, identifying:			
	employment status full-time equivalence apportioned to the School	Ο	0	Ο
	person holding position, qualifications, professional registrations and areas of expertise			
	areas of responsibility in supporting delivery of the pharmacy program			
	Statement describing workload model for the support provided by administrative and professional staff	Ο	Ο	Ο
~'(	Reports/Surveys summarising student feedback	0	0	Ο
	Other:	0	0	
Standard 16	Policies and procedures relating to performance review and development of staff	0	0	Ο
	Grants/awards offered to encourage excellence in	Ο	0	Ο
	teaching and learning and research			

Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 17	Delegations policy for course approval within the University	Ο	Ο	0
	Chart depicting the committees and key individuals influencing curriculum design and evaluation	0	0	0
	Terms of reference of committees influencing curriculum design and evaluation	Ο	0	0
	Meeting schedule and the minutes of meetings for committees influencing curriculum design and evaluation	Ο	О	0
	Policies and procedures relating to the roles and responsibilities of the Board of Examiners	0	0	0
	Other:	0	0	
Standard 18	Documented processes for review of curriculum content, delivery and evaluation and student assessment methods, identifying collaborative efforts between Schools/disciplines/course units and review by external academics	0	0	0
	Chart depicting the committees and individuals reviewing curriculum content, delivery and evaluation and student assessment methods	ο	Ο	Ο
	<ul> <li>List of people undertaking review of curriculum content, delivery and evaluation and student assessment methods, including:</li> <li>employment status</li> <li>qualifications, professional registrations and areas of expertise relating to subject matter and education</li> <li>areas of responsibility in reviewing the curriculum</li> </ul>	Ο	Ο	Ο
	Terms of reference of committees involved in reviewing curriculum content, delivery and evaluation and student assessment methods	Ο	О	Ο
2	Guidelines for committees advising on the review of curriculum content, delivery and evaluation and student assessment methods	Ο	Ο	0
	Meeting schedule and the minutes of meetings for committees reviewing curriculum content, delivery and evaluation and student assessment methods	0	0	Ο
	Other:	Ο	Ο	
Standard 19	Curriculum map and unit outlines	Ο	О	Ο
	Statement describing how this is achieved	0	Ο	0
	Other:	Ο	0	

Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 20	Curriculum map and unit outlines	0	Ο	Ο
	Reports/Surveys summarising student feedback	0	Ο	0
	List and description of dedicated teaching facilities, resources and equipment	0	0	0
	List and description of shared teaching facilities, resources and equipment	0	0	0
	<ul> <li>List of staff positions involved in development, delivery and assessment of curriculum, identifying:</li> <li>person holding position, qualifications, professional registrations and areas of expertise</li> </ul>	0	0	0
	Chart depicting the committees and individuals involved in development, delivery and assessment of curriculum	0	0	Ο
	Terms of reference of committees involved in development, delivery and assessment of curriculum	0	0	Ο
	Meeting schedule and the minutes of meetings for committees reviewing curriculum content, delivery and evaluation and student assessment methods	ο	Ο	Ο
	Policies and procedures for full course review	0	Ο	Ο
	Other:	0	0	
Standard 21	Curriculum map and unit outlines (with particular note of rationale for teaching methods in achieving identified unit learning objectives and the learning outcomes for the program)	0	О	0
	Reports/Surveys summarising student feedback	0	Ο	Ο
	Statement identifying professional development opportunities offered in relation to teaching and learning approaches used in the program	0	Ο	Ο
0	Other:	0	Ο	
	Other:	0	0	

Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 22	Curriculum map and unit outlines for experiential learning and placement program	0	Ο	0
	Assessment policies	Ο	Ο	0
	List of staff positions (academic, part-time and sessional) involved in development, delivery and assessment of experiential learning and placement program, identifying:	0	0	0
	person holding position, qualifications, role			
	List of placement sites	0	Ο	0
	Copies of materials provided to students to support them achieve the desired learning outcomes for the experiential learning and placement program	0	0	0
	Copies of materials provided to preceptors to support them achieve the desired learning outcomes for the experiential learning and placement program	0	ο	0
	Copies of assessments for the experiential learning and placement program	0	0	0
	Copies of surveys or evaluation instruments used to review student and preceptor experiences	Ο	0	0
	Reports summarising student and preceptor feedback	Ο	0	0
	Other:	Ο	Ο	
Standard 23	Chart depicting the committees and individuals involved in development, delivery and assessment of the experiential learning and placement program	Ο	Ο	0
	Terms of reference of committees involved in development, delivery and assessment of the experiential learning and placement program	0	0	0
	Meeting schedule and the minutes of meetings for committees reviewing the experiential learning and placement program	0	0	0
2	Statement describing the mechanisms by which the experiential learning elements of the program are monitored and reviewed	0	Ο	0
	Copies of surveys or evaluation instruments used to review student and preceptor experiences	0	0	0
	Reports summarising student and preceptor feedback as provided to the committees	0	0	0
	Other:	0	0	

Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 24	List of staff positions involved in development, delivery and assessment of experiential learning and placement program, identifying:	uocumen	uocument	
	Person holding position, qualifications, role	0	0	0
	Copy of placement contract	0	0	0
	Copies of materials provided to students			
	Copies of materials provided to preceptors			
	Other:	0	0	
Standard 25	Learning outcomes and graduate attributes for the program	0	0	0
	Curriculum map and unit outlines	0	0	0
	Other:	0	0	
Standard 26	Learning outcomes and graduate attributes for the program	0	Ο	Ο
	Curriculum map, unit outlines and assessment map	0	0	0
	Policies and procedures relating to the development and delivery of assessments	0	Ο	Ο
	Copies of different types of assessments	Ο	Ο	0
	Policies and procedures relating to the roles and responsibilities of the Board of Examiners	0	Ο	Ο
	Other:	Ο	Ο	
	+ <			
Standard 27	Policies and procedures relating to the development and delivery of assessments	Ο	Ο	Ο
	Statement describing the external assessment and moderation approaches used	Ο	0	Ο
~2	Report summarising the outcomes of external assessment and moderation, as provided to the relevant committees	0	Ο	Ο
	Other:	Ο	Ο	
Standard 28	Policies identifying eligibility and admission criteria	0	0	0
	Procedures for applying eligibility or admission criteria, including application form	Ο	Ο	Ο
	Statement describing review process for eligibility and admission criteria and related policies and procedures	0	0	0
	Other:	0	0	

	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 29	Policies identifying eligibility and admission criteria	Ο	Ο	Ο
	Procedures for applying eligibility and admission criteria, including application form	0	0	0
	Statement describing how eligibility and admission criteria are communicated to potential students, with copies of communication	Ο	Ο	0
	Other:	0	Ο	
Standard 30	Documented standard for English language proficiency required for undertaking the pharmacy program, register and practice	0	0	0
	Policies and procedures for assessing English language proficiency	0	0	0
	Other:	0	Ο	
Standard 31	<ul> <li>Statement describing what information is provided to enrolled students and how this is communicated, with copies of and/or website links to:</li> <li>Orientation week program</li> <li>Course handbook (with particular note of program objectives, structure, delivery)</li> <li>Policies and procedures relating to assessment</li> </ul>	0	Ο	Ο
	and progression, student conduct and access to resources, facilities and support services			
	Other:	0	0	
Standard 32	Policies and procedures relating to identifying students in need of support or remediation, including use of assessment/course mapping, communication of mentor/tutor programs available	Ο	0	0

Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 33	Policies and procedures for offering remediation and counselling to students	0	0	0
	Policies and procedures for restricting progression through the program where students have been identified as being in need of support or remediation	0	Ο	0
	Statement describing what support services are available to enrolled students and how this is communicated to them, with copies of student information and/or website links	Ο	0	0
	Documentation of remediation and counselling offers made, accepted and completed	Ο	0	0
	Reports of level of success of remediation and counselling in assisting progression through the pharmacy program	0	0	0
	Other:	0	0	
Standard 34	Statement describing opportunities for student involvement in governance and curriculum management, including copies of how this is communicated to students	ο	Ο	Ο
	Statement describing examples of student involvement in governance and curriculum management	Ο	Ο	Ο
	Chart depicting the committees governing the School and involved in development, delivery and assessment of the curriculum	Ο	0	Ο
	School and involved in development, delivery and	0	0	0
	School and involved in development, delivery and assessment of the curriculum Terms of reference of committees involved in development, delivery and assessment of			
	School and involved in development, delivery and assessment of the curriculum Terms of reference of committees involved in development, delivery and assessment of curriculum Meeting schedule and the minutes of meetings for	0	0	0

Standard	Relevant Documents	Pharmacy specific document	University- wide document	Not Available
Standard 35	Results of audit outcomes undertaken by University, TEQSA and any other external reviews	Ο	0	0
	Results of benchmarking activities undertaken by the School or University	Ο	0	0
	Reports/Surveys summarising student feedback	0	0	0
	Reports summarising industry feedback	0	Ο	0
	Position descriptions of individuals that have responsibility for considering feedback and making recommendations	0	0	0
	Terms of reference of committees that consider feedback	0	0	0
	Meeting schedule and the minutes of meetings for committees that consider feedback and action recommendations	0	0	0
	Changes to pharmacy program undertaken or planned and the underpinning rationale for such changes	0	0	0
	Other:	0	Ο	
Standard 36	Copy of the School's risk management plan and mitigation strategies	0	0	0
	Copy of the School's budget	Ο	Ο	Ο
	Induction process for new staff members	Ο	Ο	0
	Other:	0	Ο	

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